

Q: WHAT SHOULD WE DO AS SOON AS WE REACH THE HOTEL?

A: No rush: unload your luggage. The reception is going to give you all the infos about parking and your stay; let us take care of the check in operations while you are relaxing on the sofas, sipping your favorite cocktail or a cup of coffee

Q: HOW WILL THE ROOMS BE CLEANED?

A: Each room at the guests' departure will be sanitized as per our habit, moreover this year an ozone treatment will be carried out (particularly effective for the elimination of bacteria, viruses, smoke, molds).

Q: WHAT ARE WE GOING TO FIND IN THE ROOM?

A: You will find two personalized water bottles, a sanitary mask for both adults and children (made by a local company), the puppet of our mascot, the children kit, a beach bag with beach towels, the courtesy set with the best self-care products for children and for adults by Comfort Zone.

Q: HOW WILL THE RESTAURANT SERVICE BE MANAGED ?

A: Our staff will take you to your table, which can be in the internal dining room, in the area close to the beach, or on the terrace near the playground. Our service will be carried out at the table.

Q: WILL THERE BE A BREAKFAST BUFFET?

A: Every morning there will be the breakfast buffet, it will be shielded by a glass and served directly by our staff. From this year you will also find an outdoor station where one of our chefs will pamper you with a new taste experience

Q: HOW WILL BE CARRIED OUT THE MINICLUB E BABYCLUB?

A: The Babyclub will keep the usual schedule: from 12.30 to 14.30 and from 19.30 to 21.30; the nanny of the little ones (from 1 to 3 years) will take care of a small group of maximum 5 children in the internal room which will be sanitized regularly and where the air will be purified with a special machine.

The Miniclub will start from 10 and end at 22 with an interval during the meals (from 12.00 to 13.00 and from 19.00 to 20.00); in fact following the health regulations, the children must have lunch and dinner at the table with their parents. During the playtime the children will be divided into age groups. The usual Miniclub schedule is going to be kept : the magician show, the baby dance, the cinema and the treasure hunt ...

Q: HOW WILL THE BEACH BE MANAGED?

A: We have widened our beach of about one row to provide each family an umbrella and two sunbeds. Don't worry: every night our lifeguards will sanitize with special machinery and products sunbeds, deck chairs and umbrellas

Q: AND OUR SIGNATURE SKIT NIGHT?

A: There will certainly be a welcome Ligurian apero on Sunday, our barbecues evenings with live music and a new special theme appointment every Tuesday night ...

Q: SHALL WE WEAR THE SANITARY MASK?

A: The masks are not required while you are enjoying your meal neither under the beach umbrella. You should wear them whenever you'll enter the field of another person...